

# Important update QSuper Product Disclosure Statement for Income Account and Lifetime Pension



Part of Australian Retirement Trust

1300 360 750 | [qsuper.qld.gov.au](https://qsuper.qld.gov.au)

1 November 2024

The below updates apply to the QSuper Product Disclosure Statement for Income Account and Lifetime Pension issued on 8 July 2024 (PDS).

Please read this Important update with the PDS.

## Financial Advisers

On page 56 of the PDS, we include the following information:

We make it easy to manage your super through:

- access to financial advice about your super account with us from a qualified financial adviser

The qualified financial advisers referred to above are representatives of QInvest Limited (ABN 35 063 511 580, AFSL 238274), wholly owned by Australian Retirement Trust. QInvest is a separate legal entity responsible for the financial services it provides. Refer to the Financial Services Guide at [qsuper.qld.gov.au/guides](https://qsuper.qld.gov.au/guides) for more information.

## How we invest your money

The Cash Pool and Cash investment option invest in interest bearing accounts with authorised deposit-taking institutions. In connection with a merger involving Members Equity Bank Limited ABN 56 070 887 679 and Bank of Queensland Limited ABN 32 009 656 740, deposits previously held by Members Equity Bank Limited were transferred to Bank of Queensland Limited.

For the PDS, references to ME Bank Limited (ABN 56 070 887 679) on page 88 are replaced by **ME Bank (a division of Bank of Queensland Limited ABN 32 009 656 740)**.

## Investment fees and costs and transaction costs

The investment costs component of investment fees and costs, and the transaction costs, are generally calculated based on actual costs incurred in the previous financial year. Performance fees are generally calculated based on an average of the previous 5 financial years of performance fees.<sup>1</sup> Where actual amounts are not available, reasonable estimates are used.

For the PDS, we calculated investment fees and costs and transaction costs for the 2023–24 financial year before the end of the financial year, using the investment cost, transaction cost and performance fee information that was available at the time it was prepared.

Following the end of the 2023-24 financial year, we recalculated these amounts, using updated investment cost, transaction cost and performance fee information and relying less on reasonable estimates.

As a result, the investment fees and costs and transaction costs for several of our investment options have been updated.

<sup>1</sup> With the exception of the High Growth Index option, which started on 1 July 2024. Investment costs, transaction costs and performance fees for this option are calculated based on reasonable estimates for the 2024-25 financial year.

## QSuper Product Disclosure Statement for Income Account and Lifetime Pension

The below updates apply to pages 71 to 76, 81, 86, 103 to 107 and 112 to 113 of the PDS. We have highlighted the updated information in red, so that you can easily see what's changed. This Important update should be read in conjunction with the PDS.

1 of 10

This Important update has been prepared and issued by Australian Retirement Trust Pty Ltd (ABN 88 010 720 840 AFSL No. 228975), the Trustee of Australian Retirement Trust (ABN 60 905 115 063) (referred to as 'the Fund' or 'Australian Retirement Trust'). Any reference to 'we', 'us' or 'our' is a reference to the Trustee. While this document has been prepared with all reasonable care, no responsibility or liability is accepted for errors, omissions or misstatements, however caused. All forecasts and estimates are based on assumptions. If those assumptions change, our forecasts and estimates may also change. This document contains general information only and doesn't take into account your objectives, financial situation or needs. You should consider your objectives, financial situation and needs and read the relevant PDS before making a decision about any financial product.

## Diversified options – choose a mix we’ve designed and manage

Page 71

### High Growth

**0.66% p.a.** Investment fees  
and costs<sup>2</sup>

**0.06% p.a.** Transaction costs<sup>2</sup>

<sup>2</sup> These amounts are estimates only. Administration fees and costs and member activity related fees and costs will also apply. For more information about fees and costs, please see the Fees and costs section in this PDS.

Page 72

### Balanced

**0.59% p.a.** Investment fees  
and costs<sup>2</sup>

**0.07% p.a.** Transaction costs<sup>2</sup>

<sup>2</sup> These amounts are estimates only. Administration fees and costs and member activity related fees and costs will also apply. For more information on fees and costs, please see the Fees and costs section in this PDS.

Page 73

### Conservative-Balanced

**0.59% p.a.** Investment fees  
and costs<sup>2</sup>

**0.07% p.a.** Transaction costs<sup>2</sup>

<sup>2</sup> These amounts are estimates only. Administration fees and costs and member activity related fees and costs will also apply. For more information on fees and costs, please see the Fees and costs section in this PDS.

Page 74

### Conservative

**0.55% p.a.** Investment fees  
and costs<sup>2</sup>

**0.07% p.a.** Transaction costs<sup>2</sup>

<sup>2</sup> These amounts are estimates only. Administration fees and costs and member activity related fees and costs will also apply. For more information on fees and costs, please see the Fees and costs section in this PDS.

## Diversified options – choose a mix we’ve designed and manage

Page 75

### ● **Balanced Risk-Adjusted**

**0.46% p.a.** Investment fees  
and costs<sup>2</sup>

**0.04% p.a.** Transaction costs<sup>2</sup>

<sup>2</sup> These amounts are estimates only. Administration fees and costs and member activity related fees and costs will also apply. For more information on fees and costs, please see the Fees and costs section in this PDS.

Page 76

### ● **Socially Conscious Balanced**

**0.65% p.a.** Investment fees  
and costs<sup>2</sup>

**0.05% p.a.** Transaction costs<sup>2</sup>

<sup>2</sup> These amounts are estimates only. Administration fees and costs and member activity related fees and costs will also apply. For more information on fees and costs, please see the Fees and costs section in this PDS.

Page 81

### ● **Balanced Index**

**0.08% p.a.** Investment fees  
and costs<sup>2</sup>

**0.00% p.a.** Transaction costs<sup>2</sup>

<sup>2</sup> These amounts are estimates only. Administration fees and costs and member activity related fees and costs will also apply. For more information on fees and costs, please see the Fees and costs section in this PDS.

## Asset class options – mix and manage your portfolio

Page 86

### ● **Unlisted Assets**

**1.67% p.a.** Investment fees  
and costs<sup>2</sup>

**0.06% p.a.** Transaction costs<sup>2</sup>

<sup>2</sup> These amounts are estimates only. Administration fees and costs and member activity related fees and costs will also apply. For more information on fees and costs, please see the Fees and costs section in this PDS.

## Fees and other costs for Income accounts

Page 103

### Fees and costs summary – Income accounts

QSuper Income Account		
Type of fee or cost	Amount	How and when paid
<b>Ongoing annual fees and costs<sup>1</sup></b>		
<i>Administration fees and costs</i>	\$1.20 per week	We generally deduct it each week in arrears from your account if you have a balance. We don't pro-rata for partial weeks.
	Plus 0.06% p.a. of your account balance capped at \$500 p.a.	We generally deduct it each month in arrears from your account. It is pro-rated for partial months.
	Plus 0.07% p.a.	When the administration costs exceed member administration fees collected these costs are met from our general reserve, not from your account balance or investment returns.  We estimated this amount as 0.07% p.a. for the year ending 30 June 2024.
<i>Investment fees and costs<sup>2,3</sup></i>	0.07% p.a. – <b>1.67%</b> p.a. of your account balance.  The investment fees and costs vary according to which investment options you choose. See the table on page 105 for the specific investment fees and costs for each investment option.	Calculated on a daily basis and deducted from investment returns before we declare the unit price on business days.
<i>Transaction costs<sup>3</sup></i>	0.00% p.a. – <b>0.07%</b> p.a. of your account balance.  The transaction costs vary according to which investment options you choose. See the table on page 105 for the specific transaction costs for each investment option.	Calculated on a daily basis and deducted from investment returns before we declare the unit price on business days.
<b>Member activity related fees and costs</b>		
<i>Buy-sell spread</i>	Nil	
<i>Switching fee</i>	Nil	
<i>Other fees and costs<sup>4</sup></i>	Other fees and costs may be deducted from your account, such as advice fees for personal advice. We describe fees and costs that may apply to your account in 'Additional explanation of fees and costs'.	

<sup>1</sup> If your account balance for a product offered by the superannuation entity is less than \$6,000 at the end of the entity's income year, certain fees and costs charged to you in relation to administration and investment are capped at 3% p.a. of the account balance. Any amount charged in excess of that cap must be refunded. <sup>2</sup> Investment fees and costs includes an amount of 0.00% p.a. to 0.81% p.a. for performance fees. The specific performance fees for each investment option and the calculation basis for the performance fees is set out under 'Additional explanation of fees and costs'. <sup>3</sup> The investment fees and costs and transaction costs are estimates only. We explain the calculation basis for investment fees and costs and transaction costs under 'Additional explanation of fees and costs'. <sup>4</sup> Refer to 'Additional explanation of fees and costs' for details.

## Fees and costs summary - Self Invest

The fees and costs set out here relate to both your balance invested in Self Invest and your balance not invested in Self Invest. Self Invest is available to existing Self Invest investors only. You should read the important information about Self Invest before making a decision. Go to [qsuper.qld.gov.au/guides](https://qsuper.qld.gov.au/guides) to see our Self Invest Guide dated 1 July 2024. We can send you a copy of the information on request, free of charge.

Type of fee or cost	Amount	How and when paid
<b>Ongoing annual fees and costs<sup>1</sup></b>		
<i>Administration fees and costs</i>	0.10% p.a. of your account balance invested in Self Invest.	We generally deduct it each month in arrears from your Self Invest transaction account. It is pro-rated for partial months and isn't capped.
	Plus 0.06% p.a. of your account balance not invested in Self Invest, capped at \$500 p.a.	We generally deduct it each month in arrears from your balance not invested in Self Invest. It is pro-rated for partial months.
	Plus \$1.20 per week.	We generally deduct it each week in arrears from your balance not invested in Self Invest. We don't pro-rata for partial weeks.
	Plus 0.07% p.a.	When the administration costs exceed member administration fees collected these costs are met from our general reserve, not from your account balance or investment returns. We estimated this amount as 0.07% for the year ending 30 June 2024.
<i>Investment fees and costs</i>	\$299 p.a. access fee for Self Invest.	Calculated daily and deducted monthly in arrears from your Self Invest transaction account. If you have both an Accumulation account and a Retirement Income account and are invested in Self Invest in each, the access fee will apply to each of your transaction accounts.  These fees and costs we charge for Self Invest: <b>a)</b> relate only to gaining access to the accessible financial products through Self Invest, and <b>b)</b> do not include the fees and costs that relate to investing in accessible financial products, such as ETF management fees.  For other costs that may apply if you invest in an ETF and an example of annual fees and costs for Self Invest, please see our Self Invest Guide.
	0.07% - <b>1.67%</b> p.a. of your account balance not invested in Self Invest, which depends on the investment options you choose. <sup>2,3</sup>	Calculated on a daily basis and deducted from investment returns before we declare the unit price on business days.
<i>Transaction costs<sup>2</sup></i>	Nil for Self Invest. <sup>4</sup>	
	0.00% - <b>0.07%</b> p.a. of your account balance not invested in Self Invest, which depends on the investment options you choose. <sup>3</sup>	Calculated on a daily basis and deducted from investment returns before we declare the unit price on business days.
<b>Member activity related fees and costs</b>		
<i>Buy-sell spread<sup>4</sup></i>	Nil	
<i>Switching fee<sup>4</sup></i>	Nil	
<i>Other fees and costs<sup>5</sup></i>	We charge a brokerage fee on each trade you make on shares and ETFs through Self Invest. Please see 'Additional explanation of fees and costs' in our Self Invest Guide.	
	Other fees and costs may be deducted from your account not invested in Self Invest, such as advice fees for personal advice. Please see 'Additional explanation of fees and costs'.	

<sup>1</sup> If your account balance for a product offered by the superannuation entity is less than \$6,000 at the end of the entity's income year, certain fees and costs charged to you in relation to administration and investment are capped at 3% of the account balance. Any amount charged in excess of that cap must be refunded. <sup>2</sup> Investment fees and costs includes an amount of 0.00% - 0.81% pa for performance fees. The specific performance fees for each investment option and the calculation basis for the performance fees is set out under 'Additional explanation of fees and costs'. <sup>3</sup> The investment fees and costs and transaction costs are estimates only. We explain the calculation basis for investment fees and costs and transaction costs under 'Additional explanation of fees and costs'. <sup>4</sup> While we don't charge transaction costs, a buy-sell spread or a switching fee for Self Invest, we do charge a brokerage fee when you buy and sell accessible financial products through Self Invest. For further information, please see the 'Additional fees and costs' in our Self Invest Guide. <sup>5</sup> Refer to 'Additional explanation of fees and costs'.

## Example of annual fees and costs for superannuation products – Income accounts

This table gives an example of how the ongoing annual fees and costs for the Balanced Risk-Adjusted option for this superannuation product can affect your superannuation investment over a 1-year period. You should use this table to compare this superannuation product with other superannuation products.

EXAMPLE – Income account Balanced Risk-Adjusted option		Balance of \$50,000
Administration fees and costs	0.13% p.a. <sup>1</sup> of your account balance plus \$1.20 p.w.	For every \$50,000 you have in the superannuation product you will be charged or have deducted from your investment <b>\$65</b> in administration fees and costs, plus <b>\$62.40</b> regardless of your balance.
<b>PLUS</b> Investment fees and costs	<b>0.46%</b> p.a.	<b>And</b> , you will be charged or have deducted from your investment <b>\$230</b> in investment fees and costs.
<b>PLUS</b> Transaction costs	<b>0.04%</b> p.a.	<b>And</b> , you will be charged or have deducted from your investment <b>\$20</b> in transaction costs.
<b>EQUALS</b> Cost of product		If your balance was \$50,000 at the beginning of the year, then for that year you will be charged fees and costs of <b>\$377.40</b> for the superannuation product.

**Note:** \*Additional fees may apply. The above table showing an example of annual fees and costs for our Balanced Risk-Adjusted option is illustrative only and based on the assumptions listed. The actual amount of fees and costs can vary depending on your investment option and other factors.

<sup>1</sup> A portion of the administration fees and costs are paid from the Fund's reserves, being 0.07%, which for a \$50,000 balance is \$35 of fees that will therefore not be deducted from your account. Please see 'Additional explanation of fees and costs' for more information.

### Cost of product for 1 year

The cost of product gives a summary calculation about how ongoing annual fees and costs can affect your superannuation investment over a 1-year period for all superannuation products and investment options. It is calculated in the manner shown in the 'Example of annual fees and costs'.

The cost of product information assumes a balance of \$50,000 at the beginning of the year. (Additional fees such as a buy-sell spread may apply. Refer to the Fees and costs summary for the relevant superannuation product or investment option.) You should use this figure to help compare superannuation products and investment options.

Investment option	Cost of product <sup>1</sup>
High Growth	\$487.40
Balanced	\$457.40
Conservative-Balanced	\$457.40
Conservative	\$437.40
Balanced Risk-Adjusted	\$377.40
Socially Conscious Balanced	\$477.40
High Growth Index	\$172.40
Balanced Index	<b>\$167.40</b>
Australian Shares Index	\$172.40
International Shares Hedged Index	\$172.40
International Shares Unhedged Index	\$172.40
Listed Property Index	\$167.40
Unlisted Assets	<b>\$992.40</b>
Bonds Index	\$167.40
Cash	\$162.40
Self Invest <sup>2</sup>	<b>\$504.25</b>

<sup>1</sup> A portion of the administration fees and costs are paid from the Fund's reserves, being 0.07%, which for a \$50,000 balance is \$35 of fees that will therefore not be deducted from your account. <sup>2</sup> The total cost of product for Self Invest includes fees and costs for amounts not invested in Self Invest. For more information on how we calculate the total cost of product for Self Invest, please see the Example of annual fees and costs for Self Invest in our Self Invest Guide.

## Investment fees and costs and transaction costs for each investment option

We charge investment fees and costs to manage each investment option. The investment fees and costs include the internal costs of managing investments and may include investment project related costs.

The investment fees and costs and transaction costs are estimates only. The investment fees component of investment fees and costs is estimated based on recent experience and our expectations for the financial year ending 30 June 2025. The investment costs component of investment fees and costs, and the transaction costs, are generally calculated based on the actual costs incurred for the year ending 30 June 2024. Where actual costs were not available, we've used reasonable estimates of actual costs.

Our High Growth Index option started on 1 July 2024. The investment costs component of investment fees and costs, and transaction costs, are calculated based on reasonable estimates for the 2024-25 financial year.

For other investment options that became available to QSuper members on 1 July 2024 and that have previously been available to Super Savings account holders, the investment fees and costs and transaction costs shown for these options are based on these Super Savings investment options. The actual amount you'll be charged will depend on the actual fees and costs the Trustee incurs in managing the investment option.

Investment fees and costs include an amount for performance fees, which are calculated differently. We describe performance fees and set out the performance fees for each option in the table on page 107.

Investment option	Investment Fees and Costs (% p.a.)	Transaction costs (% p.a.)
High Growth	<b>0.66</b>	<b>0.06</b>
Balanced	0.59	<b>0.07</b>
Conservative-Balanced	<b>0.59</b>	0.07
Conservative	<b>0.55</b>	0.07
Balanced Risk-Adjusted	<b>0.46</b>	0.04
Socially Conscious Balanced	<b>0.65</b>	<b>0.05</b>
High Growth Index	0.08	0.01
Balanced Index	0.08	0.00
Australian Shares Index	0.08	0.01
International Shares Hedged Index	0.08	0.01
International Shares Unhedged Index	0.08	0.01
Listed Property Index	0.08	0.00
Unlisted Assets	<b>1.67</b>	<b>0.06</b>
Bonds Index	0.08	0.00
Cash	0.07	0.00

## Performance fees

We generally incur investment fees and costs from our investment managers based on a percentage of the market value of the funds managed. In some cases, managers may have a lower base fee plus a performance fee that we pay if assets they manage beat certain performance targets.

Performance fees form part of investment fees and costs. They're part of the amounts we show you as investment fees and costs in this PDS.

We believe that performance fees encourage our investment managers to try to deliver sustained investment performance. Performance fees are difficult to predict because they are based on future investment performance of many underlying investments. They're not based on the performance of the whole investment option.

Where possible, we show you performance fees that are an average of the previous 5 financial years.

For investment options that were available to Super Savings members before 1 July 2024, the performance fees shown for these options are an average of the previous 5 financial years, based on Super Savings performance fees. Australian Retirement Trust Super Savings started on 28 February 2022 and adopted the investment strategy of the former Sunsuper for life. For periods before this date, we've used equivalent Sunsuper for life fee data.

Our High Growth Index option started on 1 July 2024. Performance fees for that option are based on reasonable estimates for the 2024-25 financial year.

The actual performance fees you are charged may be higher or lower because of performance by various underlying investment managers.

Investment option for Income accounts	Performance fees (% p.a.)
High Growth	0.26
Balanced	0.20
Conservative-Balanced	<b>0.19</b>
Conservative	<b>0.17</b>
Balanced Risk-Adjusted	<b>0.07</b>
Socially Conscious Balanced	<b>0.12</b>
High Growth Index	0.00
Balanced Index	0.00
Australian Shares Index	0.00
International Shares Hedged Index	0.00
International Shares Unhedged Index	0.00
Listed Property Index	0.00
Unlisted Assets	0.81
Bonds Index	0.00
Cash	0.00



## Fees and other costs for Lifetime Pension

Page 112

### Fees and costs summary – Lifetime Pension

The Lifetime Pension is invested in the Balanced Risk-Adjusted investment option for Retirement Income accounts. This summary shows the fees and costs that apply to this option. We deduct fees and costs from the Lifetime Pension pool, not individual accounts.

Lifetime Pension pool invested in the Balanced Risk-Adjusted investment option for Retirement Income accounts		
Type of fee or cost	Amount	How and when paid
<b>Ongoing annual fees and costs</b>		
<i>Administration fees and costs</i>	0.11% p.a.	We deduct 0.11% p.a. from the pool that funds the Lifetime Pension payments.
	Plus 0.07% p.a.	When the administration costs exceed member administration fees collected these costs are met from our general reserve, not from the Lifetime Pension pool. We estimated this amount as 0.07% for the year ending 30 June 2024.
<i>Investment fees and costs<sup>1,2</sup></i>	<b>0.46%</b> p.a.	Calculated on a daily basis and deducted from investment returns before we declare the unit price on business days.
<i>Transaction costs<sup>2</sup></i>	0.04% p.a.	Calculated on a daily basis and deducted from investment returns before we declare the unit price on business days.
<b>Member activity related fees and costs</b>		
<i>Buy-sell spread</i>	Nil	
<i>Switching fee</i>	Nil	
<i>Other fees and costs<sup>3</sup></i>	We describe fees and costs that apply to your Lifetime Pension in 'Additional explanation of fees and costs'.	

<sup>1</sup> Investment fees and costs includes an amount of **0.07% p.a.** for performance fees. The calculation basis for this is set out under 'Additional explanation of fees and costs'. <sup>2</sup> The investment fees and costs and transaction costs are estimates only. We explain the calculation basis for investment fees and costs and transaction costs under 'Additional explanation of fees and costs'. <sup>3</sup> Refer to 'Additional explanation of fees and costs' on page 113 for details.

### Example of annual fees and costs for superannuation products – Lifetime Pension

This table gives an example of how the ongoing annual fees and costs for the Lifetime Pension can affect your superannuation investment over a 1-year period. You should use this table to compare this superannuation product with other superannuation products.

<b>EXAMPLE – Lifetime Pension</b>	<b>Balance of \$50,000</b>	
Administration fees and costs	0.18% p.a. <sup>1</sup>	For every \$50,000 you have in the superannuation product, the pool will be charged <b>\$90</b> in administration fees and costs.
<b>PLUS</b> Investment fees and costs	<b>0.46%</b> p.a.	<b>And</b> , the pool will be charged or have deducted <b>\$230</b> in investment fees and costs.
<b>PLUS</b> Transaction costs	0.04% p.a.	<b>And</b> , <b>\$20</b> in transaction costs will be charged or deducted from the pool each year.
<b>EQUALS</b> Cost of product		The pool balance of \$50,000 invested in the Balanced Risk-Adjusted option for the year will be charged fees and costs of <b>\$340</b> for the superannuation product.

**Note:** \*Additional fees may apply. The above table showing an example of annual fees and costs is illustrative only and based on the assumptions listed. The actual amount of fees and costs can vary.

<sup>1</sup> A portion of the administration fees and costs are paid from the Fund's reserves, being 0.07%, which for a \$50,000 balance is \$35 of fees that will therefore not be deducted from the Lifetime Pension pool. Please see 'Additional explanation of fees and costs' for more information.

## Performance fees

We generally incur investment fees and costs from our investment managers based on a percentage of the market value of the funds managed. In some cases, managers may have a lower base fee plus a performance fee that we pay if assets they manage beat certain performance targets.

Performance fees form part of investment fees and costs. They're part of the amounts we show you as investment fees and costs in this PDS.

We believe that performance fees encourage our investment managers to try to deliver sustained investment performance.

Performance fees are difficult to predict because they are based on future investment performance of many underlying investments. They're not based on the performance of the whole investment option.

We show you performance fees that are an average of the previous 5 financial years. The actual performance fees may be higher or lower because of performance by various underlying investment managers.

Investment option for Lifetime Pension	Performance fees (% p.a.)
Balanced Risk-Adjusted	0.07