

QSuper and Sunsuper are merging

Important information booklet
January 2022



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This document provides information about the upcoming merger between QSuper and Sunsuper. It's important you read this document to understand what the merger may mean for you.

What's happening

We are pleased to announce we have agreed to merge with Sunsuper to create Australian Retirement Trust.

The merger is scheduled to be completed on 28 February 2022, subject to outstanding conditions and approvals. This will complete a two-year process of discussion and detailed due diligence.



QSuper: Part of Australian Retirement Trust

QSuper will continue as part of Australian Retirement Trust, as an offering for:

- Existing QSuper members
- Future employees of the Queensland Government and QSuper default employers
- Spouses and children (who join while under age 25) of QSuper members.

What this means for you

As an existing QSuper member, there will be no changes to your investments, insurance, administration fees, or account details when we merge, and you'll still receive communications from QSuper. You'll continue to have access to the same award-winning¹ products and services you know and trust.

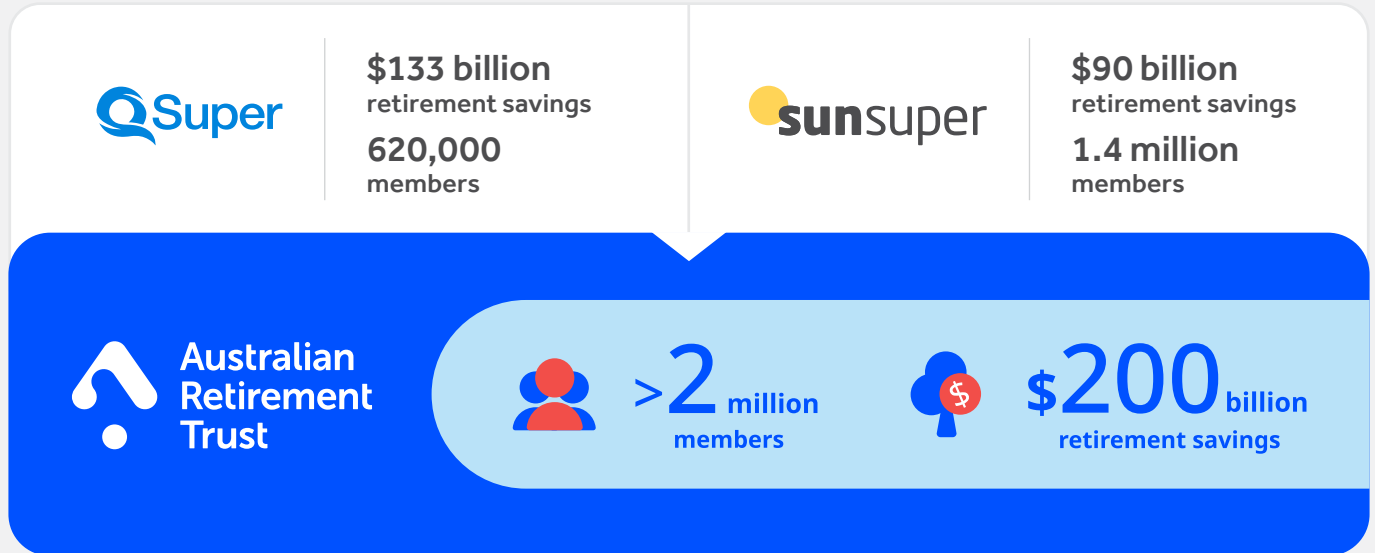
Following our merger with Sunsuper, we expect to have the size and scale to ensure that our administration fees remain among the lowest in the industry. Administration fee reductions are being considered, as outlined on page 3.

In the short term, as we are moving assets, investment transaction costs will be incurred that will be reflected in the unit price for some investment options, as outlined on page 3.

¹ For information about QSuper's awards, refer to qsuper.qld.gov.au/awards. These awards are solely statements of opinion and do not represent a recommendation to acquire, dispose of, or vary an interest in any superannuation product. Ratings and awards are subject to change and are only one factor that you should consider. Past performance may not be a reliable indicator of future performance.

About Australian Retirement Trust

When QSuper and Sunsuper merge, Australian Retirement Trust will be one of Australia's largest superannuation funds, taking care of over \$200 billion in retirement savings for more than 2 million members.



Australian Retirement Trust anticipated membership and retirement savings are based on QSuper and Sunsuper data as at 30 June 2021. QSuper's funds under administration calculates net assets that include the retirement funds managed by QSuper and employer-sponsor receivables for Defined Benefit members managed and held by Queensland Treasury.

As a fund that works for members, not shareholders, Australian Retirement Trust will work in your best interests. This means we will aim to return profits to our members as lower fees and better services. We'll have the capacity to leverage our size and scale to seek out investments that aim to deliver strong, long-term investment returns to help members' super balances grow.

Whether you're starting out in your working life, enjoying retirement, or somewhere in between, we're here to help.

As an existing QSuper member, you'll be able to access the same products and services you know and trust, including:

- An investment capability that has a track record of delivering strong, long-term returns via award-winning products¹
- Transparent fees that are among the lowest in the country²
- Personal financial advice about your QSuper account at no additional cost³
- Easy account management through Member Online and the QSuper app
- The latest super and investment information and education through our website articles, calculators, webinars, videos, and podcasts.

¹ Visit qsuper.qld.gov.au/awards for details.

² Chant West Super Fund Fee Survey, June 2021. The Chant West data is based on information provided by third parties that is believed to be accurate. Chant West does not issue, sell, guarantee, or underwrite this product. The findings are based on account balances of \$25,000 and \$50,000. Only administration and investment fees and costs are covered. Fees are gross of income tax. Go to chantwest.com.au for further information about the methodology used and Chant West's Financial Services Guide. For the QSuper Investment options: Lifetime option Focus 1, Aggressive, Balanced, and Moderate.

³ Eligibility conditions apply. You can find out more about our advice options at qsuper.qld.gov.au/advice

What this means for your account

When we merge on 28 February 2022, there will be **no changes** to your:

- ✓ Investments
- ✓ Insurance
- ✓ Administration fees
- ✓ Account details (including any beneficiaries and authorities)
- ✓ BPAY details
- ✓ Contribution arrangements with your employer
- ✓ Pension payment amount and frequency (if applicable)
- ✓ Defined Benefit entitlements (if applicable)
- ✓ Current insurance claims (if applicable).

You can continue to access the same services you currently enjoy, including:

- ✓ QSuper Member Online
- ✓ QSuper app
- ✓ Our in-house contact centre.

Administration fees from 1 July 2022

Following our merger with Sunsuper, we expect to have the size and scale to ensure that our administration fees remain among the lowest in the industry.

QSuper and Sunsuper have agreed that from 1 July 2022:

- Administration fees that you pay from any of your QSuper Accumulation account(s) and Income account(s), and those that are deducted from the Lifetime Pension pool, will be reduced from 0.16% to 0.15% per annum¹
- The administration fee cap will be reduced from \$900 to \$875 per annum, so that any administration fees you pay on your QSuper Accumulation and/or Income account(s) over the cap of \$875 in a financial year (that's the combined figure for all of these accounts) will be rebated back to you in July of the next financial year, as long as you still have a QSuper Accumulation and/or Income account with Australian Retirement Trust at the time of the refund.

This decision to reduce fees is subject to confirmation by the trustee of Australian Retirement Trust after 28 February 2022. Further information will be provided once that decision has been made.

Investment transaction costs

In the short term, as we are moving assets and integrating our investment teams, investment transaction costs will be incurred that will be reflected in the unit price for some investment options in the same way that investment transaction costs would normally be factored into the calculation of the daily unit price of some of the investment options in the QSuper Accumulation and Income accounts.

This means that over the next 2-3 years, the investment transaction costs of the merger will reduce the unit prices by up to 0.05%, depending on the investment option.

The QSuper Board expects that, within approximately 18 months, the investment benefits for members is expected to outweigh the short-term investment transaction costs of the merger.

Taking into account all relevant considerations (including these short-term investment transaction costs) the QSuper Board considers that the merger is in the best financial interests of members as it is expected to create a fund that has the scale to deliver better investment opportunities and greater efficiencies that will produce long-term financial benefits for members.

¹ These fee changes will not impact the amount of administration fees paid from Australian Retirement Trust's reserves.

What happens when we merge

When we're merging

QSuper and Sunsuper have agreed to merge to become Australian Retirement Trust on 28 February 2022. If for any reason there are changes to the date of the merger, or any of the details outlined in this *Important information booklet*, we will let you know.

How we're merging

The merger between QSuper and Sunsuper will occur through a type of transfer known as a "successor fund transfer" and will also include a change of trustee, referred to together in this document as the "merger".

More specifically, the merger will involve:

- The transfer of Sunsuper Superannuation Fund (ABN 98 503 137 921) member benefits and assets to QSuper on 28 February 2022, which will be renamed Australian Retirement Trust, and
- The QSuper Board resigning and Sunsuper Pty Ltd (ABN 88 010 720 840) being appointed as the trustee of the Australian Retirement Trust, who will then be renamed Australian Retirement Trust Pty Ltd.

QSuper will continue as part of Australian Retirement Trust, forming the Government Division, providing an offering for existing members and new members who meet the eligibility conditions.

This means that current QSuper products and members will be in the Government Division of Australian Retirement Trust, which we refer to as the "QSuper part of Australian Retirement Trust". If you are a member of QSuper when we merge, at that time, your membership and benefits will automatically be transferred to the QSuper part of Australian Retirement Trust.

The technical details

Communication preferences

Your communication preferences will carry over to Australian Retirement Trust, including whether you have chosen to receive information we're required to send you by law and/or updates about services and products via email.

You can review your communication preferences in Member Online at any time.

Protecting your privacy

We are committed to protecting your privacy and the security of your personal information. You can access:

- QSuper's privacy policy at qsuper.qld.gov.au/privacy
- Sunsuper's privacy policy at sunsuper.com.au/privacy-policy

As part of the merger, all of the superannuation information we hold about you will be transferred by 28 February 2022 to Sunsuper Pty Ltd, which will become the trustee of Australian Retirement Trust. Any of your information that is transferred before 28 February 2022 will be handled in accordance with Sunsuper's privacy policy. On 28 February 2022, Australian Retirement Trust will issue a new privacy policy that will describe how your information will be managed from that date. From 28 February 2022, you will be able to access this policy at qsuper.qld.gov.au/privacy

Impacts to services and forms

In the lead up to and directly after the merger, some service and processing interruptions may occur. We understand this may be an inconvenience to you, however we will try to ensure these interruptions are as limited as possible. Information about any service interruptions will be available on our website.

There may also be some paper-based forms that we will not be able to accept after the merger. We encourage you to submit any paper forms to QSuper by **18 February 2022** to ensure we have enough time to process your request. Updated forms will be available on our website after the merger. Visit qsuper.qld.gov.au/form-updates for details.

What if...

You have both a QSuper and Sunsuper account

If you have both a QSuper and Sunsuper account, you'll also receive a communication from Sunsuper letting you know about the merger and any impact on your Sunsuper account/s.

Your Sunsuper and QSuper Accumulation accounts will not automatically be combined on 28 February 2022, including any death benefit nominations or third party authorities. This aims to make sure you do not lose any benefits you have with either fund. If you have income protection cover with both Sunsuper and QSuper, you may not be able to receive a benefit from both at the same time, or the amount you can receive could be limited. Please refer to the *Accumulation Account Insurance Guide* for further information, or contact us if you have further questions. We will also contact you after the merger to let you know your options.

If you'd like to combine these accounts before the merger, you can do so in Member Online or by completing the *Consolidate with QSuper* form found at qsuper.qld.gov.au/forms. Consolidation requests should be made by 18 February 2022 in order for them to be processed by 28 February 2022.¹

You leave the QSuper part of Australian Retirement Trust and want to re-join later

From 28 February 2022, **new members** must meet **at least one** of the following conditions to join the QSuper part of Australian Retirement Trust:

- Be employed by the Queensland Government or QSuper default employer
- Be a spouse of a QSuper member
- Be a child (who joins while under age 25) of a QSuper member.

A spouse includes someone you are legally married to or in a de facto relationship with (including same sex partners).

A child includes adopted children, step-children, and the children of your spouse.

This means that if you close your QSuper account (e.g. you transfer your money to another super fund), you may not be able to access QSuper products unless you meet the eligibility conditions.

There is an exception: If you are not a QSuper member and want to start a QSuper Lifetime Pension (and are otherwise eligible), you will still be able to open a QSuper Accumulation account for the purpose of us receiving the money you want to use to start your Lifetime Pension. This Accumulation account will then be closed when your money is transferred to your Lifetime Pension.

You can join the public offer part of Australian Retirement Trust at australianretirementtrust.com.au

You want to join QSuper before the merger

New members can apply to join QSuper before the merger:



Online at qsuper.qld.gov.au/join before **11.59pm (AEST) Sunday, 27 February 2022**



Over the phone before **6.00pm (AEST) Friday, 25 February 2022**



By completing and returning a paper *Open an Accumulation Account* form by **Friday, 18 February 2022**.

You want to start an Income account and/or Lifetime Pension before the merger

If you want to open an Income account or start a Lifetime Pension (and are otherwise eligible) before the merger:



You will be **unable** to do this via Member Online between **5.00pm (AEST) Friday, 18 February** and **11.59pm (AEST) Sunday, 27 February 2022**



Paper *Open a Transition to Retirement account and Open a Retirement Income account and/or Lifetime Pension* forms will need to be received by QSuper by **Friday, 18 February 2022** to ensure we have enough time to process them before the merger. If your form is received after this date, you may be required to complete a new form (which will be available from 28 February 2022).

¹ Before you consolidate your super, please consider where your employer contributions are paid and if withdrawing savings from your current fund/s could lock in a previous investment loss. You should also check with your other fund/s if you will lose access to benefits such as insurance or pension options, if the other fund/s will charge you exit penalties or fees, or if there are tax implications.

Contact details

QSuper's phone numbers, Member Centre locations, postal, email, and web addresses will not change from 28 February 2022 when we merge with Sunsuper to become Australian Retirement Trust.

The only changes will be to our registered office address, and the addition of a web address for Australian Retirement Trust.

	QSuper Before 28 February 2022	Australian Retirement Trust From 28 February 2022
Website	qsuper.qld.gov.au	qsuper.qld.gov.au For QSuper members australianretirementtrust.com.au For other Australian Retirement Trust members
Registered office address	70 Eagle Street Brisbane QLD 4000	30 Little Cribb Street Milton QLD 4064
Postal address	GPO Box 200 Brisbane QLD 4001	No change

Important numbers

Some numbers associated with QSuper will change from 28 February 2022 when we merge with Sunsuper to become Australian Retirement Trust.

	QSuper Before 28 February 2022	Australian Retirement Trust From 28 February 2022
Your client number	Unique to you and found on most emails from us, your annual statement, Member Online, or the QSuper app.	No change
Australian business number (ABN)	32 125 059 006 QSuper Board (Trustee) 60 905 115 063 QSuper	88 010 720 840 Australian Retirement Trust Pty Ltd (Trustee) 60 905 115 063 Australian Retirement Trust
Unique Superannuation Identifier (USI)	60905115063001 QSuper 60905115063002 Queensland Government and default employers	60905115063001 QSuper part of Australian Retirement Trust 60905115063002 QSuper part of Australian Retirement Trust (only to be used by Queensland Government and default employers) 98503137921001 Public offer part of Australian Retirement Trust
Australian financial services licence (AFSL)	489650 QSuper Board	228975 Australian Retirement Trust Pty Ltd
Registerable superannuation entity (RSE) licence	L0003391	L0000291
Registerable superannuation entity (RSE) number	R1073034	R1073034

Other changes

Financial Services Guide updates

Our *Joint QSuper Board/QInvest Financial Services Guide* (FSG) has been updated to reflect some changes to the financial services offered, the introduction of a new complaints handling policy, and how QSuper is paid. You can view the updated FSG at qsuper.qld.gov.au/guides

A new *Joint Australian Retirement Trust/QInvest Financial Services Guide* will replace the above FSG from 28 February 2022 to reflect the merger. This new FSG will provide information about the financial services that relate to the QSuper part of Australian Retirement Trust. It will be available at qsuper.qld.gov.au/guides



We're here for you

Our focus on putting members first will not change as QSuper becomes part of Australian Retirement Trust.

If you have any questions about the merger, or need any help, please contact us on **1300 360 750** or visit qsuper.qld.gov.au/merger



When we say 'we', 'us', 'our', 'QSuper', or 'the QSuper Group', we are referring to the QSuper Board, QSuper Limited (ABN 50 125 248 286, AFSL 334546), QInvest Limited (QInvest) (ABN 35 063 511 580, AFSL 238274), and QInsure Limited (QInsure) (ABN 79 607 345 853, AFSL 483057), unless the context we are using it in suggests otherwise. QSuper Limited, QInvest, and QInsure are ultimately owned by the QSuper Board as trustee for QSuper. When we say Australian Retirement Trust, we are referring to the Australian Retirement Trust Pty Ltd (ABN 88 010 720 840, AFSL 228975) as trustee for Australian Retirement Trust (ABN 60 905 115 063), unless the context we are using it in suggests otherwise.

This notice and all QSuper products are issued by the QSuper Board (ABN 32 125 059 006, AFSL 489650) as trustee for QSuper (ABN 60 905 115 063). This is general information only, and it does not take into account your personal objectives, financial situation, or needs. Before you make any decision about whether to acquire a certain product, you should obtain and read the relevant product disclosure statement (PDS). You can download QSuper PDSs from qsuper.qld.gov.au/pds or call us on 1300 360 750 to request a copy.

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